



# Boben T

Unix, Linux,(Middleware) WebSphere (WAS) Admin,

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## 📌 Summary

\*Unix Knowledge of Unix SWAP and file system Space. \*Linux Knowledge of Linux SWAP and file system Space. WebSphere (WAS) Admin As a WebSphere Administrator with 2 years of experience and Production Support Analyst, I specialize in the configuration deployment and restarts maintenance, Liberty ND\_24.0.0.1 and 22.0.0.1, Install patching and TWAS versions 7.0/8.0 & IHS Apachectl plug\_in 9.0.5.17 and 8.5.5.23/24/25 install patching Linux and AIX, URL issues and Web servers issues. We are monitoring the health check of all the servers and services supporting the (on-call) SWAT calls resolving the day-to-day WAS (P3) related issues. Working collaboratively with teams like development and QA to resolve production support issues. Timely performing patching activity for Websphere Application servers. Working under standard operating procedure framework and respond to incidents, consistently meeting SLA's. Perform timely escalation of critical production incidents and proactively identify patterns of recurring incidents to improve service stability. Strong experience in administering by using Admin console. Respond to escalated client issues in a timely and effective manner. Proficient in deployment and troubleshooting of JAR, EAR and WAR files in domain and clustered environment. Understand the internal escalation procedures to effectively escalate critical and complex issues when necessary. Interacting with customers to solve their problems regarding issues related to specific application URLs. Working with Level 2 IBM, opening tickets with IBM, and resolving software-related issues. Experience in Production and Application Support with technical skills in LINUX, Unix, ITIL. Currently am working in Kyndryl (IBM) Health care project.

## 📁 Professional Experience

### Kyndryl (IBM)

**Jun 2022 - May 2024**  
**(1 Years, 11 Months)**

Storage Administration

Description of Work:

- WebSphere (WAS Admin) Middleware:
- Liberty patching versions is ND 22.0.0.1/24.0.0.1, CD installation and configuration restarts.
- Console deployment and Liberty manual deployment.
- WAS venafi configuration.
- App Servers password change soap.
- Week - SSL Vulnerability.
- Deployment of application on websphere Application server Liberty and WAS (production, UAT, test).
- Configuration websphere application servers.
- Knowledge of Linux operating system and Unix SWAP and file system Space (P3, P4 and P5)
- Updating and patching Websphere servers (TWAS and IHS Plug-in) performed health check, patching and maintenance version is 8.5.5.24/25/9.0.5.17.
- Troubleshooting of WAS environment and application (Analyze JVM logs, Trace logs, FFDC, Native logs, java core, heap dump).
- File system space logs clearing console log and IHS plugin (Nalify) native method errors.

- Experience in applying Fix Packs for WebSphere Application server, for all (IBM HTTP SEVER, TRADITIONAL WAS, LIBERTY SERVERS).
- UCD installation and configuration of WebSphere Application Server.
- Extensive experience in deployment of J2EE applications on WebSphere Application Servers.
- Good experience in Problem determination, troubleshooting on all WebSphere environment servers.
- Installed the fix packs for Websphere Application servers.
- Attending to tickets through the client proprietary ticketing system(Service Now) is our ticketing tool
- Create/configure web instances generate/propagate plug-ins IHS patching.
- Experience in operational 24/7 support , best practice in trouble shooting, monitoring, and maintenance.
- Rules and Responsibilities:
- We are monitoring the health check of all the servers and services.
- Supporting the (on-call) SWAT calls resolving the day-to-day WAS related issues.
- Working cullaboratively with teams like development and QA to resolve production support issues.
- Timely performing patching activity for Websphere Application servers.
- Working under standard operating procedure framework and respond to incidents consistently meeting SLA's.
- Perform timely escalation of critical production incidents and proactively identify patterns of recurring incidents to improve service stability.
- Strong experience in administrating by using Admin console.
- Respond to escalated client issue in timely and effective manner.
- Proficient in deployment an troubleshooting of JAR, EAR and WAR files in domain and clustered environment.
- Understand the internal escalation procedures to effectively escalate critical and complex issues when necessary.
- Interacting with customers to solve their problems regarding issue related to specific application URL's.
- Working with Level1 IBM, opening tickets with IBM, and resolving Software related issues in a timely manner. Worked on Many PMR and fullowed the IBM recommendations.
- As on ITIL process Change management, incident management, patching management and kind of ticket.
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- I hereby declare that what is stated above is true to the best of my knowledge & belief.

## Education

**Dr. Samuval HS school**

**Jun 2018 - Mar 2020**

Diploma in Mechanical Engineering

74%

## Skills

- Middleware • IBM WebSphere application server
- WebSphere patching management, T - WAS, IHS -Plugins, WAS windows paching and liberty patchings
- Deployment management • Trouble shooting WAS issue's • UNIX/LINUX
- ITIL • patching management

## Projects

**Elavance Health (Anthem, Inc) Kyndryl**

Storage Administrator in M/s ALCHEMY TECHSOL INDIA PVT . LTD

Project : Elavance Health (Anthem, Inc)

Duration : 01st June 2022 -Present

Professional Experience

1. I'm working for Kyndryl - Elevance Health, Inc in Alchemy techsol pvt ltd, from Jun 2022 date

Project-1

Project Title : Elevance Health (Anthem)

Client : Elevance Health, Inc

Duration : May 2024 to till date

Rule : WAS Admin

Project Description:

Elevance Health, Inc. is an American health insurance provider. Prior to June 2022, Elevance

Health was named Anthem, Inc. The company's services include medical, pharmaceutical, dental,

behavioural health, long-term care, and disability plans through affiliated companies such as

Anthem Blue Cross and Blue Shield, Empire BlueCross BlueShield in New York State, Anthem

Blue Cross in California, Wellpoint, and Carelon. Here the Multiple application and all other

subsystems are integrated with the MQ & IIB. The main rule of the middleware is to process the

operational messages to all other subsystems and vice versa.