

DEEKSHA R

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SUMMARY

Motivated and adaptable professional with strong communication and creative writing skills. Seeking opportunities to enhance my knowledge, strengthen my abilities, and contribute effectively in a dynamic organization.

WORK EXPERIENCE

Process Executive, Patra India BPO Service Pvt. Ltd

July 2024-present

- Oversaw and optimized USI-EB process to enhance precision and productivity.
- Collaborated with cross-functional teams to improve process workflows.
- Mentored new employees to successfully meet processing objectives.

PUBLICATIONS & BLOGS

- "AI is Everywhere Lately" - <https://medium.com/@deeksh7231/ai-is-everywhere-lately-a83d00264076>
- "No More Silence": Seeking Justice for Survivors" - <https://medium.com/@deeksh7231/https-in-docworkspace-com-d-sinaj9s26at2p4cqq-sa-601-1037-83fe5d457449>
- "Pain of Living in Between EMI and Expectations" - <https://medium.com/@deeksh7231/pain-of-living-inbetween-emi-and-expectations-33b13729ef5e>

EDUCATION

Master of Arts - English

2022 - 2024

Sri Krishna Arts and Science College, Coimbatore.

Bachelor of Arts - English

2019 - 2022

Sri Krishna Arts and Science College, Coimbatore.

ADDITIONAL INFORMATION

- **Technical Skills:** MS Word, MS Excel, MS Powerpoint, Node, Applied Epic.
- **Languages:** English, Tamil.
- **Certifications:** Content Writing, HTML Web Development – IIT Bombay, Global Business Development