

# Deepak Selvaraj

+91 8610896223 | selvarajdeepak858@gmail.com | <https://www.linkedin.com/in/deepaks25/> | Deepak website

## SUMMARY

Detail-oriented and research-driven technical communicator with hands-on experience in creating user-centered documentation for SaaS, IoT, and B2B platforms. Skilled in translating complex system behaviors into clear user guides, process documentation, and functional specifications. Eager to apply UX research and structured writing skills to a technical writing internship, contributing to accurate, accessible, and user-focused documentation.

## TECHNICAL SKILLS

**Technical Writing:** User Guides, SOPs, API Documentation, Process Documentation, Technical Specifications, Information Architecture

**Tools:** MS Word, Google Docs, Figma, Notion, Confluence, Adobe Cloud, style guides, CMS, Git

**Technical:** HTML, CSS, UX Writer, Agile, WCAG Accessibility Guidelines, Proof reader Research Analysis

**Soft Skills:** Analytical Thinking, Attention to Detail, Clear Communication

## EXPERIENCE

### UX Researcher / Documentation specialist

SMBXL

Jan 2025 – Sep 2025

Hyderabad, India

- Authored end-to-end user workflows and system behavior documentation for IoT and SaaS platforms.
- Developed component guidelines and structured design documentation to streamline developer handoff.
- Synthesized user research into clear, actionable documentation and UI pattern libraries.
- Standardized UI patterns and documented scalable design systems to ensure consistency and reduce ambiguity in development.
- Created UX-focused explanatory content to support product storytelling, onboarding, and internal knowledge sharing.

### UX Researcher Intern

Duzhine IT Solutions

Jul 2024 – Dec 2024

Chennai, India

- Documented user navigation flows, wireframe specifications, and interaction logic to guide development teams and ensure alignment with design intent.
- Assisted in preparing usability reports, design rationales, and user feedback summaries to inform iterative design improvements.
- Contributed to user-centered documentation for healthcare and service platforms, focusing on task clarity and user comprehension.

## PROJECTS

### One-Day Quick Guide Creation

Users Manual

Dec 2025 – Present

Google Docs, Notion

- Created installation guides and role-based workflows, reducing technician onboarding time by an estimated 30 percentage.
- Outcome: Demonstrated ability to produce clear instructional content under time constraints.

### Beyond the Beep: Voice User Interface Design Article

Technical Writing and UX Blog

Oct 2025 – Nov 2025

Google Docs, Notion, Medium

- Created installation guides and role-based workflows, reducing technician onboarding time by an estimated 30 percentage.
- Outcome: Article recognized as Reader's Choice, demonstrating ability to communicate technical topics accessibly.

### IoT Telemetry Dashboard

System Documentation

Jan 2025 – Jul 2025

Notion, Figma, Google Docs

- Created installation guides, role-based access workflows, and system behavior documentation for field technicians.
- Outcome: Streamlined technician onboarding and reduced support queries.

## EDUCATION

---

### Loyola College

*Bachelor's of Physics, CGPA:8.0/10*

Chennai, India

*Aug 2020 – May 2023*

## CERTIFICATIONS

---

- Technical Writing Beginner College Grade
- Alison Documentation Course
- online training in Markdown, Git, or API documentation
- Advanced UX Research Writing