



KARISHMA SHAIK

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Skills

- **Power Platform & Dynamics 365:** As an experienced professional, I bring **3.1+ years** of hands-on experience in Microsoft Power Platform. Power Apps (Canvas & Model-Driven), Power Automate, Power Portals, Microsoft Dataverse, Custom Connectors, Dynamics 365 CE Customization (Forms, Views, Dashboards, Business Rules).
- Implementation knowledge in sales, customer service, and field service.
- **Programming & Web Technologies:** JavaScript, C#, TypeScript, HTML, CSS
- **Tools & Methodologies:** XRM Toolbox, Ribbon Workbench, Plugin Registration Tool, Azure DevOps,
- **Soft Skills:** Problem-Solving, Teamwork, Effective Communication, Critical Thinking, Agile Methodology.

Work Experience

TELEDYNE SYSTEM: Power Platform Developer – Hyderabad, Telangana, India

Sep 2023 – Till Now

- Developed Model-Driven Apps tailored to specific business needs, improving operational workflows.
- Automated business processes using Power Automate, optimizing approvals, notifications, and data synchronization.
- Customized Dynamics 365 CE entities, forms, and business process flows to meet organizational requirements.
- Integrated Dynamics 365 with external systems using APIs, Azure Functions, and custom connectors.
- Created intuitive dashboards and forms using JavaScript, enhancing user experience and actionable insights.
- Developed websites by using Power Portals
- Delivered projects on time by collaborating with cross-functional teams and aligning solutions with client requirements. Reduced operational time by 30% through advanced automation solutions.
- My expertise lies in implementing, customizing, and extending, along with integrations on this platform.
- Deployed and fine-tuned Power platform solutions, tailoring them to meet specific business needs. Whether it's configuring entities, defining sitemaps, or enhancing user experience through JavaScript customization.
- Seamless troubleshooting solutions and also given support to Production Environments and as well as deployments.
- Tweaked/Developed/Implemented many OOB workflows, Power Automate flows, CRM SDK/plugins, Azure Functions, I've worked with code based or low-code solutions, client-side or server-based solutions.
- Worked on Power Apps Portals and Power Pages for Dynamics CRM. I have updated existing Portals or Setup the Portals and enhanced them for new clients as well.
- I've built robust systems and managed client relationships with finesse. Designing solutions aligning with business goals, understanding client needs, and going over client calls for different time zones.
- In Summary, I've developed, worked and provided Dynamics CRM Sales Module solutions, Power Pages/Power Portals, SSRS/Power BI reports, PowerApps Component Framework (PCFs), Azure Functions, Canvas Apps, Power Automate Flows.

Microsoft Dynamics CRM junior Developer: TELEDYNE SYSTEM – Hyderabad, India SEP 2022 - SEP 2023

- As a Fresher, I am a part of creating entities, fields, forms, views, business rules and dash boards
- Involved in client-side extensions using JavaScript.
- Developed many workflows, deploying plugins and created many business rules. I've worked with code based or low-code solutions, client-side or server-based solutions.
- Customized CRM solutions according to client's requirements.
- Did so many enhancements in the project, which are assigned through Azure DevOps and also created email templates for interacting with customers easily.
- Implemented customized SSRS reports, invoice templates, Word templates and OOB workflows, Power Automate flows, CRM SDK/plugins, and Azure Functions. I've worked with code-based or low-code solutions, client-side or server-based solutions.

Education

- **Bachelor of Technology** – Electronics and Communication – (BVSREC)Jawaharlal Nehru Technological University, Andhra Pradesh. **JULY 2022**

Licenses & Certifications

- Microsoft Power Platform Developer Associate (PL-200)
- Microsoft Azure Fundamentals (AZ-900)

Soft Skills

- I can speak fluent English, Hindi, Telugu, and Urdu.