Muthu Kumar

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WINDOWS SYSTEM ADMINISTRATOR

Professional Summary

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Skills

Virtualization

Active Directory

Windows Server

Azure

AWS

SCCM

Cluster

Migration

Linux (Ubuntu)

Networking

Cloud Computing

System Administration

Communication Skills

Ability to Work Under Pressure

Critical thinking and problem solving

Effective Time Managment

Languages

English

Tamil

Malayalam

Professional Summary

Experienced Windows System Administrator with adequate years of hands-on expertise in managing and maintaining network infrastructure, implementing server virtualization technologies, troubleshooting technical issues, and designing backup and disaster recovery solutions.

Employment History

System Administrator, Sayed Hamid Behbehani & Sons Co, Kuwait

04/2022 - Present

- Install, configure, and maintain Windows server and Virtual machines.
- Create user accounts and groups in Active Directory .
- Deploying DRS, HA Cluster, FT, and Managing Resources on VMware VCenter.
- Handling FortiGate firewall 201F.
- Knowledge of M365 (Exchange, SharePoint, OneDrive, Teams) Azure AD, and Multi-Factor Authentication (MFA), single sign-on (SSO)
- Handling a SentinelOne Management Console.

Technical Skills Matrix:-

- **Virtualization technologies:** VMWare ESXi, vCenter Server 7.0/8.0.
- **Server Services:** DNS, DHCP, GPO, WSUS, WDS, NFS, FTP.
- **Microsoft Technologies:** Microsoft Office 365, SCCM, Azure AD.
- **Backup Applications:** Veeam Backup, Veritas Backup.
- **Cloud Computing**: Azure Instance, AWS EC2, EBS, HVM.

User Support Technician, Serein Software Solutions Pvt Ltd, Chennai

05/2018 - 02/2021

- Providing Technical Support Over remote using Logmein Rescue tool.
- Worked in 24/7 Rotational Shifts for USA Clients.
- Managing and documenting work logs and reports.
- Handled issues on Windows and Mac computers.
- Assurance of full user data backup with user confirmation before any OS reinstallation, upgrading, HDD replacement by vendor.

System & Server Support Engineer, RK InfoTech, Coimbatore

04/2017 - 03/2018

- Install the most common program features, maintains, and troubleshoots server.
- Tests it to make sure it works properly and conforms to the specifications of the network.
- Handled VERITAS Backup.
- Handled Trend Micro (Prevented from Malware attack User Files and Data).
- Implemented security policy and virus protection. Provide a USB Access permission.

Desktop Support Engineer, Precot Meridian LTD, Coimbatore

08/2015 - 12/2016

- Installation, Configuration, Administration & Troubleshooting of windows OS.
- Lotus Mail configuration. Archive Lotus Mail.
- Handled and maintained FORTINET Firewall.
- Handled a ROBOCOPY Backup Script.
- Handled a Quick Heal Antivirus.

Hardware / Network Engineer, Webohweb IT Solution, Kumbakonam

07/2013 - 10/2014

• Responsibilities included problem detection and solving, fixing and reinstalling software and hardware, and maintaining the company network.

• Managing and maintaining physical network setup of computer network.

• Trouble shooting desktops and laptops.

• All type software installations OS.

• Installed Operating systems, drivers, and updates.

Hardware Engineer, City Computer, Kumbakonam

07/2011 - 05/2013

• Assembled and modified machines components and hardware.

• Design machines according to customers' specifications.

• Modify existing computers and enhance their performance.

• Involved troubleshooting, diagnosed, installed, upgraded, configured, and repaired computer systems and network system components.

• Test and repair computer hardware, system software and applications.

Education

Bachelor of Computer Application, ALAGAPPA UNIVERSITY, Kumbakonam

06/2013 - 05/2016

Master of Business Administration, ALAGAPPA UNIVERSITY, Kumbakonam

Present

Courses

Cisco Certified Network Associate, Mazenet Solution

07/2017 - 09/2017

AZ-900 Microsoft Azure Fundamentals

07/2024 - 09/2024