nitishsaxena16@gmail.com +91-7451008900

CAREER DESCRIPTION

With over 3.5+ years of IT experience in software design and development, I specialize in Microsoft Dynamics 365 ce and Power Apps. My expertise includes utilizing methodologies such as Microsoft Power Platform and implementing the Software Development Life Cycle.

CORE SKILLS

- Microsoft Dynamic CRM Customization and Configuration
- JavaScript
- Web Resources Development
- · Business Rules, Workflows
- Business Process Flows (BPF)
- Security Rules

- Views, Forms, and Dashboards Customization.
- · Ribbon Workbench
- Web APIs
- Frontend Development: HTML, CSS, Bootstrap, jQuery, React
- Plugins
- Power Pages

SPECIALIZATIONS

- Possess a strong understanding of modules (Sales, Marketing, Service, HR) and a comprehensive knowledge of the system entities associated with each module.
- Demonstrate proficient understanding of the default functionalities within MS Dynamics CRM Sales, Marketing, and Service modules. Skilled in tailoring intricate applications on the Microsoft Dynamics CRM platform.
- Developed customized workflows and plugins to automate processes, responding to requirements from the Sales and Marketing departments aimed at enhancing visibility and efficiency. Transformed user requirements into practical interfaces aligned with business objectives.
- I also used to interact with the off-shore client for Technology discussion, Task Assignment, Work Updates, Task Board etc.

PROFESSIONAL EXPERIENCE

CRISIL LTD. (Contractual Position via Russell Tobin Associates Pvt. Ltd.)

FEB 2025 - PRESENT

Power Apps / Dynamics 365 Developer

Currently working at CRISIL as a Power Apps Developer (off-roll) through Russell Tobin Associates. My role involves developing custom business solutions using Power Platform and Dynamics 365 CE. I work on building and maintaining model-driven, automating workflows using Power Automate, and customizing Dynamics 365 entities and forms. I also handle system integrations and performance tuning to support business operations across departments.

MOREYEAHS IT TECHNOLOGIES, INDORE, INDIA

OCT 2023 - FEB 2025

Dynamics 365 Developer

I worked as a Dynamics 365 CE Developer at MoreYeahs IT Technologies, where I developed and customized CRM solutions using Power Platform, Plugins, Workflows, and JavaScript. I was responsible for system integrations, performance optimization, and collaborating with clients to deliver tailored, high-impact solutions. My experience there strengthened my skills in building scalable Dynamics 365 applications.

CSS FOUNDER PVT. LTD.

MAR 2022 - OCT 2023

Frontend developer & Dynamics CE Consultant

I excelled as a Frontend Developer & Dynamics CE Consultant, seamlessly blending frontend development expertise with Dynamics CE consultancy. Leveraging CSS Founder's platform, I delivered user-friendly interfaces and integrated Dynamics CE solutions, driving business growth through innovation and efficiency

CERTIFICATE:

PL-200: Microsoft Power Platform Functional Consultant

PROJECTS:

Project Name: Frascogna Law Firm

Technology Used: Power Platform, Microsoft Graph API

Description: My responsibilities involve developing Microsoft Power Automate flows to establish connections with various Microsoft applications such as Booking, Planner, OneDrive, SharePoint, and Microsoft Forms, Power Pages. These flows are designed to automate processes, streamline workflows, and facilitate seamless data exchange between these applications based on the client's requirements. This includes orchestrating tasks such as scheduling appointments through Booking, managing tasks and projects in Planner, organizing, and accessing files in OneDrive and SharePoint, as well as collecting data through Microsoft Forms. The goal is to create integrated and efficient solutions tailored to the specific needs outlined by the client.

Project Name: Cooper Weld

Technology Used: Power Platform, Microsoft Graph API

Description: On the Cooper Weld project, I played a key role in enhancing the application through various technical contributions. I developed and customized web resources, including JavaScript, HTML, and CSS, to create tailored and user-friendly pages. Additionally, I integrated Power Automate to automate workflows, which improved efficiency by reducing manual tasks and errors. I also configured business rules to enforce necessary logic and maintain data integrity across processes. Moreover, I designed and implemented Business Process Flows (BPF) to guide users through complex workflows, ensuring consistency and clarity in their interactions. My work involved extensive JavaScript development to add custom functionalities and ensure cross-browser compatibility. Through these efforts, I helped deliver a robust application that effectively met project requirements and enhanced overall user experience, demonstrating a strong alignment between technical solutions and business objectives.

Project Name: Onboarding Application

Technology Used: Power Apps, Power Automate, MS Teams, Third-Party Application Integrations

Description: Designed and developed an end-to-end onboarding automation application using Microsoft Power Apps and Power Automate. The solution streamlines the hiring process by allowing users to create requisitions and applicants, link them together, and automatically trigger interview scheduling via Microsoft Teams using Power Automate flows. The workflow also includes document uploads, hiring manager approvals, and automated offer letter generation, creating a fully integrated and efficient onboarding process. This project significantly reduced manual effort and improved the overall speed and consistency of HR operations.