

# PRASHANTH CHITTARAGI

Power Apps Developer

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## SKILLS SUMMARY

- I have 3 years of experience Power Apps developer related Projects using Power app's & Power Automate, SharePoint and knowledge in Power BI and SQL
- Experience in the analysis, design, development, testing and implementation of enterprise scale apps.
- Experience in developing new Power Apps model driven and canvas apps and Understanding of Power Apps formulas and development methods.
- Created multiple Canvas Apps in Power Apps synced with Power Automate.
- Experience customizing SharePoint lists and disparate systems with Power Apps.
- Extensive Experience in form creation and gallery.
- Created and managed Power Automate Flows (Instant, Automated, Scheduled).
- Design and configure business process flows (BPFs) that guide users through specific stages of business processes.
- Design and create entities (tables) in Dataverse that represent business.
- Analytical and Technical skills, quick learner, excellent problem solving, result oriented, hard working with a quest and zeal to learn new technologies and undertake challenging tasks.
- Proven team player with demonstrated adaptability across multiple platforms and a strong motivation to excel.

## PROFESSIONAL EXPERIENCE

Application Developer, C5i

02/2022 – Present

## TECHINICAL SKILLS

**Power Platform Components** : Power Apps (Canvas & Model-Driven), Power Fx, Power Automate, AI Builder.

**Data Sources** : SharePoint, Dataverse, SQL Server.

**Connectors** : Microsoft Outlook, Excel Online (Business), Microsoft Forms, Custom Connectors.

**Web Technologies** : HTML,CSS.

## PROJECTS

### • AI-powered resume screening

**Description:** Develop an AI-powered resume screening solution using Power Apps and AI Builder to extract candidate skills and qualifications.

**Tools Used:** Canvas App, AI Builder, Dataverse, Power Automate

**Responsibilities:**

- Designed the Canvas App UI and integrated document upload and parsing.
- Built and trained AI Builder model to extract entities like skills, experience, education.
- Set up Dataverse tables to hold job profiles and candidate submissions.
- Created matching logic for score calculation based on job requirements.
- Developed Power Automate flows for resume parsing, notification, and reporting.
- Built dashboards and charts for recruiters using Canvas App and Power BI.
- Performed testing with real resumes and tuned the AI model for accuracy.

## • Employee Onboarding Portal

HR teams face challenges in managing new employee onboarding, ensuring all necessary steps are completed. This model-driven app automates the onboarding process by assigning predefined tasks such as document submission, system access setup, and training sessions. Power Automate ensures that task reminders are sent, and HR teams can track progress in real-time. Employee documents are securely stored in SharePoint for easy reference. This structured process improves efficiency, reduces manual effort, and enhances the onboarding experience for new hires.

Technologies Used: Model-Driven App, Dataverse, Power Automate, SharePoint

### **Key Features:**

- Automated onboarding task assignments with due dates
- Centralized tracking of employee onboarding progress
- Secure document storage for compliance and HR reference
- Task reminders to ensure timely completion
- Improved employee experience with a structured onboarding plan

## • CUSTOMER FEEDBACK & COMPLAINT PORTAL

**Description:** Developed a Power Apps solution for customers to submit feedback and complaints, with automated tracking and resolution workflows.

**Technologies Used:** Power Apps, Dataverse, Power Automate

**Responsibilities:** Requirement Gathering: Defined feedback categories and resolution workflows with the customer service team.

**Design and Development:** Created an easy-to-use form in Power Apps for customers to submit complaints.

**Integration:** Stored feedback data in Dataverse and tracked resolution status.

**Automation:** Power Automate notified responsible teams and tracked response times.

**Testing and Deployment:** Conducted beta testing with customers before full rollout.

### **Key Achievements:**

Reduced complaint resolution time by 35%. Enhanced customer experience with automated status updates. Provided actionable insights through Power BI analytics.

## EDUCATION

Bachelor of Science (B.Sc.) - Chemistry, Botany, Zoology (CBZ) - 2021

(Prashanth Chittaragi)