

RASWANTH CR



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About

With 2 years of experience as a SharePoint Second Level Support, I have acquired hands-on expertise in SharePoint Admin and Power Apps and Power Automate. Currently seeking to transition from a support role to a developer position. I am eager to leverage my proficiency in SharePoint, Power Apps and Power Automate development side

Experience

Resolved Microsoft Support cases and handled ticketing system efficiently. Addressed issues related to SharePoint files and permissions promptly. Troubleshoot Microsoft Teams web issues to enhance user experience.

Completed a Team's Notes app by utilizing Power Apps in built templates and built an Order Placement app using Canvas App and Power Automate flow for approval. Built an location details Form in SharePoint site using branching concept

Executed .NET project and demonstrating foundational programming skills using Canvas App during my initial period

Project

Worked on BASF as a SharePoint Second Level Support team person and will be solving issues in SharePoint Files and Folders.

We are also a member of M365 Admin, so we will be solving issues based on Microsoft Apps like Teams, Forms

Have supported development related issues on power app and power automate flows.

Certifications

1. Certified AI White Belt
2. PL - 400

Education

B.E KARPAGAM COLLEGE OF ENGINNERRING | JUNE 2022 | CGPA: 8.98

VENAKATALAKSHMI MATRIC HIGHER SECONDARY SCHOOL| JUNE 2018 | PERCENTAGE: 89

Skills & Abilities

- SharePoint Administration
- Power App developer
- Power Automate Developer

- SQL
- Core Java

- .NET