

Rebecca S

Senior Software Developer

Personal Info

Phone

8610868053

E-mail

angelrebecca85@gmail.com

Date of birth

25/02/1998

Skills

Frontend: HTML, CSS, JavaScript, jQuery, React.js-

Backend: PHP (Core & Laravel), Node.js

Database: MySQL, MongoDB

Tools: REST API, GitLab, Postman

Links

LinkedIn

<https://www.linkedin.com/in/rebecca-stephenbabu-b7a843198/>

Education

B.Sc Computer Science (2015-2018)

Thanthai Hans Roever College
Perambalur

HSC

Ramakrishna Higher Secondary
School, Perambalur

Certificates

Core Java – IIHT, Trichy (May 2019 – July 2019)

Topics: OOPs, Collections, Exception Handling, JDBC

Dedicated and enthusiastic Software Developer with over 3 years of hands-on experience in developing and maintaining web applications using PHP, Laravel, Node.js, react.js, and related technologies. Proven ability to work collaboratively in team environments and lead projects. Passionate about learning new technologies and solving real-world business problems.

Experience

CreditMantri Pvt Ltd, Chennai

Software Developer

June 2022 – Present

Key Responsibilities:

- Developed and optimized scalable web applications using **Laravel**, **Core PHP**, and **Node.js**.
- Designed RESTful APIs and integrated **third-party services**, including payment gateways, CRM systems, and IVR platforms.
- Collaborated with cross-functional teams using **Agile methodologies** to deliver enhancements across internal and customer-facing platforms.
- Improved backend system performance by **30%** by restructuring MySQL queries and optimizing Laravel services.
- Implemented **Git-based version control**, conducted **code reviews**, and participated in **CI/CD pipeline automation**.

Notable Projects:

- **L&T Credit Score Management**: Developed and maintained customer credit scoring workflows using Laravel & MySQL.
- **Flexiloan**: Engineered asset tracking system using Core PHP, increasing operational visibility for loan assets.
- **WebEngage**: Integrated event-driven automation for multi-channel engagement using WebEngage APIs.
- **IVR Shopping Flow**: Built end-to-end IVR flows with telephony integration, enhancing customer interaction automation.
- **MoneyView Integration**: Developed and integrated APIs to ingest and upload call feedback from dialer systems.
- **WhatsAppBot API**: Led the development of a WhatsApp-based bot for lead nurturing and campaign automation.
- **Skip Trace Tool**: Created tracking tools to locate non-responsive or unreachable customers via public datasets.
- **WhatsApp-CRM Integration**: Built CRM triggers using **Gupshup API**, automating WhatsApp communication flow.
- **Integrated AI Voice Bot** using LimeChat for automating customer conversations and lead qualification.

GR Soft Tech, Trichy

Programming Analyst

Jan 2021 – Feb 2022

Responsibilities:

- Developed and maintained enterprise software components in **C**, **C++**, **Python**, and **JavaScript**.
- Wrote clean, maintainable code following **SOLID principles** and participated in peer code reviews.
- Practiced **algorithmic problem solving** to optimize legacy codebases and implement new features.
- Adapted quickly to new technology stacks based on project requirements using Agile/Scrum methodology.

Personal Projects

- **E-commerce Platform Development**: Engineered a full-stack e-commerce application using **React.js** for the frontend and integrated a custom API. This project provided experience in state management, component architecture, and advanced JavaScript concepts, correlating with **one year of dedicated React.js experience** outside of core employment.

