
SUSMITHA CHINTA

SOFTWARE ENGINEER

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OBJECTIVE

Dedicated to contributing to an organization that prioritizes continuous learning and growth. Skilled at driving personal and professional development. Excels in dynamic environments, viewing challenges as opportunities to achieve results and support organizational and individual progress.

PROFESSIONAL SUMMARY

- 2.4 years experienced & result oriented software engineer skilled in software development organization as well as an individual. (Android development).Using Android Technology.
- Hands-on experience in Android Components.
- Good knowledge about Android.
- Good Experience in debugging, Triaging, creating bugs, fixing issues on various versions of Android applications (components).
- Experience in Data Entry and Formatting by using Excel.
- Experience using Formulas in Excel Sheets.
- Experience in Core Java- OOPS Concepts.

TECHNICAL SKILLS

Java

Android Mobile &TV, Automotive

SQL

MS Office Applications

Kotlin

Windows, Linux

SOFT SKILLS

- Team Work
- Problem Solving
- Adaptability and flexibility
- Time management

WORK HISTORY

Software Engineer, 01/2022 - 05/2024

HCLTech – Bangalore

- Consistently met project deadlines by effectively managing time and prioritizing tasks according to importance.
- Analyzed proposed technical solutions based on customer requirements.
- Collaborated with management, internal and development partners regarding software application status and project progress.

PROJECTS

Title: Google Home Nest Triage Support Services

Client: Google

Team Size: 20

Role: Triage Engineer

Description:

- Handled (L1 & L2) triaging of bugs related to Google nest products including Google Assistant and related Mobile Phone apps (Google Home App).
- Managed bug tracking and resolution using tools like Buganizer and Android Bug Tool.
- Major work is triage issues and need to update playbooks.

Technologies/Tools:

Buganizer, Android Bug Tool, Google Assistant, Home App.

Responsibilities:

- Provide L2 support for customer submitted bugs who are using the Google home products.
- Filing the new bugs for their issues.
- Dividing the bugs into their certain products.
- Triage, categorized, and managed bugs.
- Finding and Closing the noise and invalid bugs.
- Solving the Home App review issues.

CAREER BREAK

June 2024- April 2025

Took a planned career break from professional work to support my family during a period of health-related challenges and to manage personal responsibilities related to marriage. During this period, I remained engaged with industry developments and continued to build my technical knowledge through online learning and self-study. I am now fully ready and eager to re-enter the workforce with renewed focus and commitment.

EDUCATIONAL QUALIFICATIONS

Bachelor of Technology: Electronics And Communications Engineering, 07/2017 - 07/2021

Tadipatri Engineering College - Tadipatri

Intermediate: MPC, 06/2015 - 04/2017

A.P. Model College - Yadiki

SSC: 06/2014 - 05/2015

Z.P.H. School - Yadiki

LANGUAGES

English



Bilingual or Proficient (C2)

Telugu



Bilingual or Proficient (C2)

Hindi



Upper intermediate (B2)