MAYANK IYER

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SUMMARY

Greetings to all, My name is Mayank Iyer and I am looking forward to pursue and learn the expected skills in my designated job. I am looking for jobs where I can learn and grow. I am enthusiastic and eager seeking to grow my career in Engineering field.

EDUCATION

SIES Graduate School of Technology
Completed Bachelor's Degree in Computer Engineering (B.E in C.E) with 7.82 average cgpa
August 2020– May 2024

Pace Junior Science College
Completed my High Secondary Schooling/Jr College /12th Standard with 77.38%
July 2018 – March 2020

Kanakia School
 Completed my Secondary Schooling/ICSE board
10th Standard with 82.66%
June 2005 – March 2018

SKILLS

- Content Writing
- Interpersonal
- Captioning
- Computer Literacy
- Critical Thinking
- Typing skills
- Active Listening
- Excel
- End user support

CERTIFICATIONS

- Certificate of achievement by TCS iON as a young professional.
- Certificate of excellence by ExcelChamps
- Certificate of completion by HP life

WORK EXPERIENCE

Content Writer
V2 Solutions | 25 Oct 2024 - 25 Jan 2025

- Worked under 3 month contract to hire basis.
- My role was short form video and photo captioning.
- Captioned videos with creative writing by explaining its summary, camera motion, subject actions, and subject background.
- Completed targets without backlogs.
- Captions ranged from 15 to 50 words.

End user support engineer

Quess Corp. Pvt Ltd | 11 April 2025 - 12 November 2025

- Working as a desktop support engineer in this reputed firm.
- My role is to provide necessary solutions and services to end user and resolve their issue.
- Common problems that occur are printer not able to connect, internet not working, laptop formatting, system should be in domain, printer papers jammed inside, onedrive is not syncing, Operating system installation like Win 10 or Win 11 or any other, outlook not configured, MS teams not able to login and many more.
- 3 to 4 issues occur on daily basis and i provide the necessary service and not it down by raising tickets which are of two types. The two types of tickets are incident and service request have their respective abbreviations IM and SD.
- After the issue is resolved, the ticket is raised. When a user wants a new desktop or laptop, previous laptop data backup is taken and according to protocols, a new system is given to the user.
- Working under contract basis that auto extends after the last date. Every month a location's whole analysis is done and submitted to the team leader calling it as site details.
- Checking of switches, routers, printers, access points by pinging their IP addresses is a must to task on daily basis.

PROJECTS

Heuristic approach to abandoned objects

Team size - 4 | July 2022 - November 2022

- Here, we used R-CNN algorithm, python and opencv
- A system which detects abandoned objects in public places and makes sounds if found.
- It gives signal to security by making the sound

Skin disease prediction and health resource app

Team size - 4 | July 2023 - April 2024

- Here, we made an app where a person can upload or click photo of any wound or scar from its phone and predict what disease is present.
- After prediction, the necessary medicines are recommended in the app.

Book Trading site

Team size - 4 | Jan 2022 - May 2022

- Here, a website was made for selling or trading old books with new ones.
- The website was updated with new book stocks.

IOT based plant watering system

Team size - 4 | August 2021 - December 2021

- Using Iot components, we made a system which waters the plants according to its requirement.
- It detects the plant and its characteristics and waters them.
- Used components like arduino uno, sensors, and connecting wires.

COURSES

- Completed course of young professional from TCS iON. Duration was 2 weeks
- Completed course from AWS Academy - Introduction to Cloud Computing Semester 1 and 2. Course duration was 240 hours.
- Completed course from Excel Champs and acquired skills of MS Excel.
- Completed HTML course from Magnetbrains and learnt its basics